

STEP 1: Your Details

Order No:

Name:

Address:

Post Code:

Tel No:

- Complete this form using BLOCK CAPITALS and return to us along with your items
- To avoid any delay on items returned for an exchange, please include a cheque for £4.95 (*non subsidised postage rate*) made payable to **Proline Internet Ltd.** This covers the return carriage back to you
- If you have any special instructions or want to provide additional information please write on the reverse of this form
- Provided items are unused and 'as new' we allow up to 2 months for you to return them for a refund
- If your exchange is for an upgraded item please note that we do not store your card details. You will need to call us on 02920 499688 to make any additional payment

STEP 2: Items Your Returning

Item Returned	For (please tick)		Reason For Return
	Refund	Exchange	

Please indicate the amount of any payment enclosed:

£

STEP 3: Parcel

Please ensure that all returned items are sent to us in their original packaging. We need to receive them in a saleable condition with no tape or stickers applied directly to the box.

Please wrap the parcel securely then cut out and attach our returns label. →

Take the parcel to your local Post Office and return to us using Recorded (Signed For) delivery.

Returns Department
PROLINE SKATES
UNIT A4 SOUTHPOINT
FORESHORE ROAD
CARDIFF
CF10 4SP